Firmware Upgrade Guide

For

TELUS E182E Mobile Internet Key

Huawei Technologies Co., Ltd.

n　Introduction

This firmware upgrade guide is only for the Mac OS users.

n　Firmware Upgrade

Step 1:

Download and save the update software file to your computer.

Note: If you do not have an internet connection, you can use the Huawei Mobile Internet Key to connect to the internet and download the file.

n　Before upgrading the Firmware, please check that
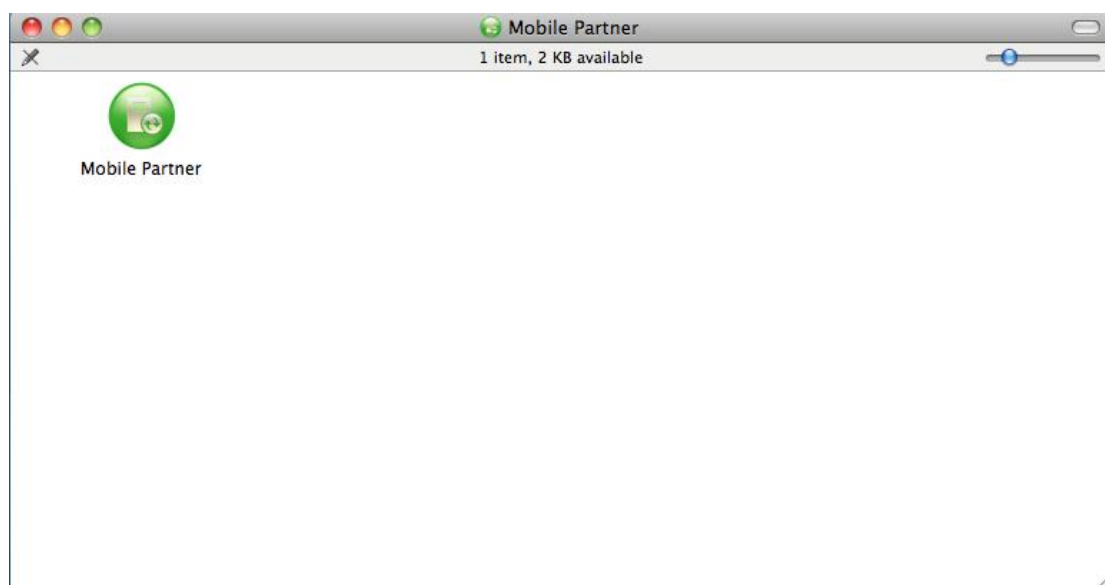
1. your laptop is fully charged or plugged into the wall;

2. the SIM card is removed from E182E Mobile Internet Key;

3. all applications on your PC are closed;

4. the E182E Mobile Internet Key is not disconnected from your PC during the upgrade.
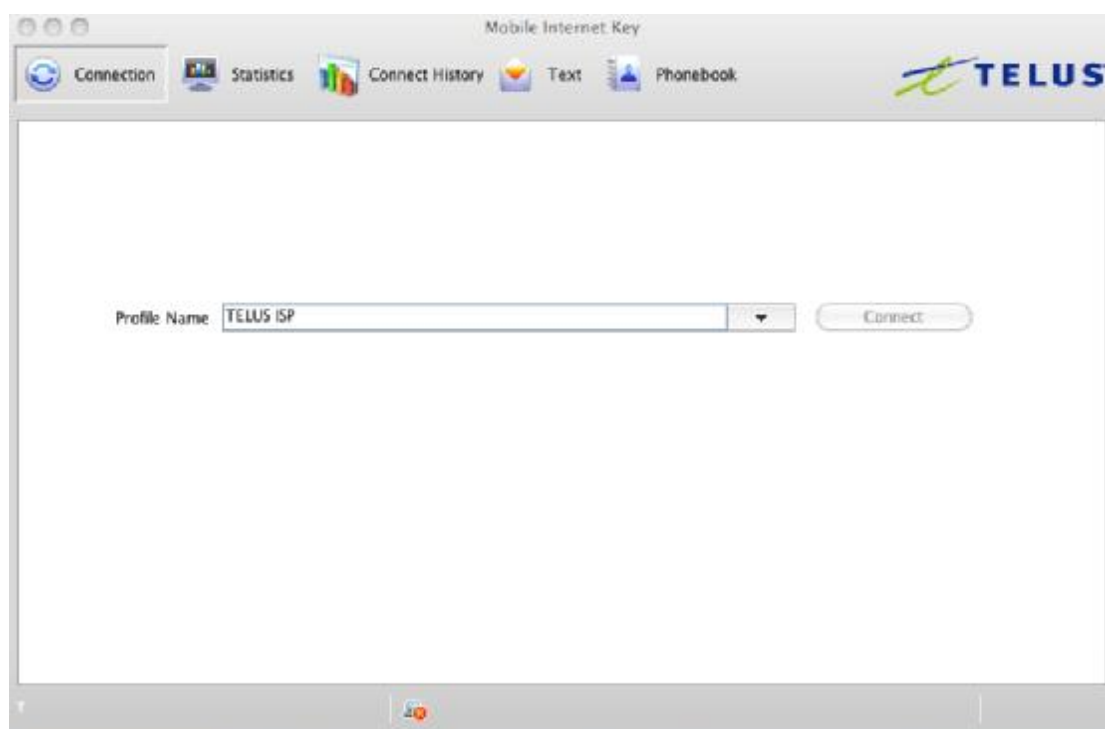
Step 2:

Remove the SIM Card from the E182E Mobile internet Key and insert it into your PC.　(Refer to the FAQ document for instructions).
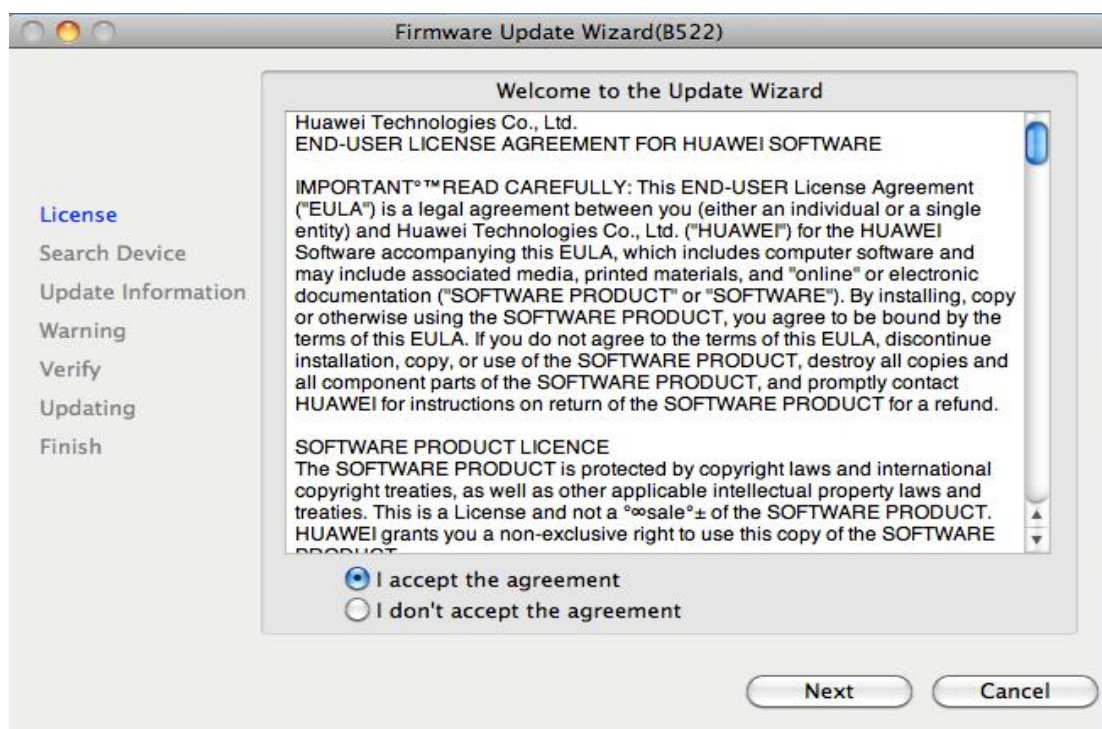
Step 3:

Insert the E182E Mobile Internet Key to your MAC, make sure the drivers are installed and the E182E Mobile Internet Key is fully recognized.　If it is not, you will need to double click on the Mobile Partner -> Mobile Partner.app to install Connection Manager and the device drivers.

Step 4:

Close the Mobile Internet Key Connection Manager window without clicking on the "Connect" icon.
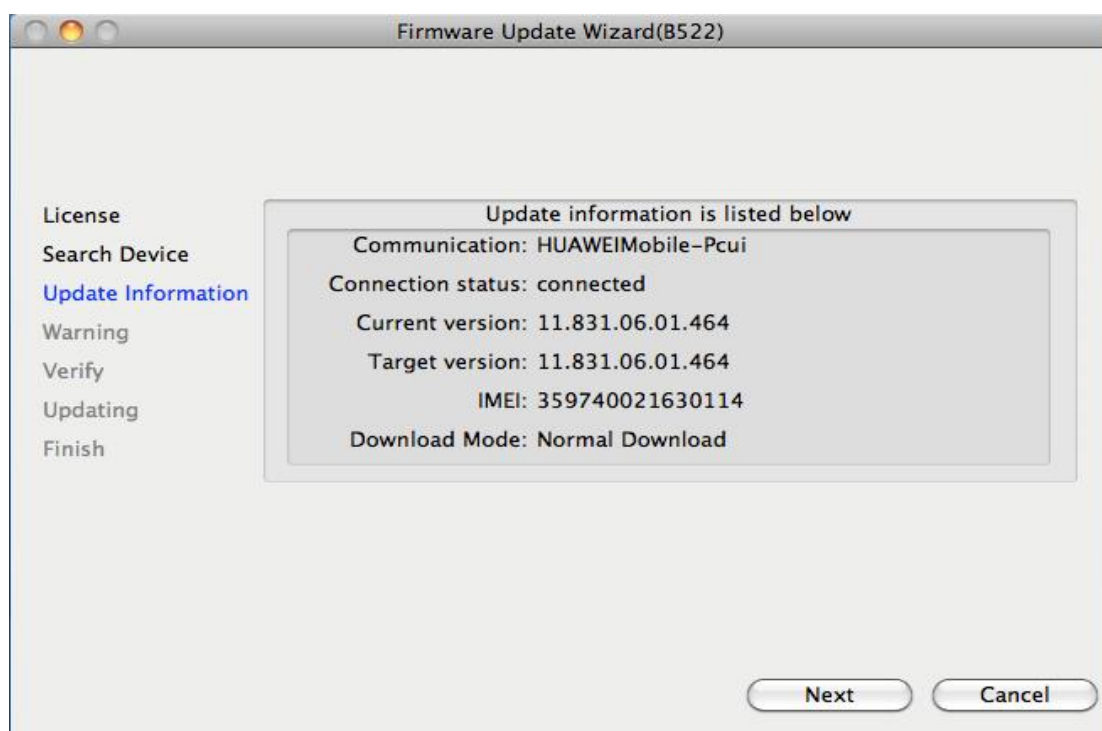

Step 5:

Locate the software file you just downloaded and double click the firmware (E182EUpdate_11.831.06.01.464.B522.app), the screen below will appear. Accept the License Agreement and click on the "Next" button.

The computer will search for the Huawei E182E Mobile Internet Key.   This may take up to 2 minutes.   Lights on the device will flash blue.
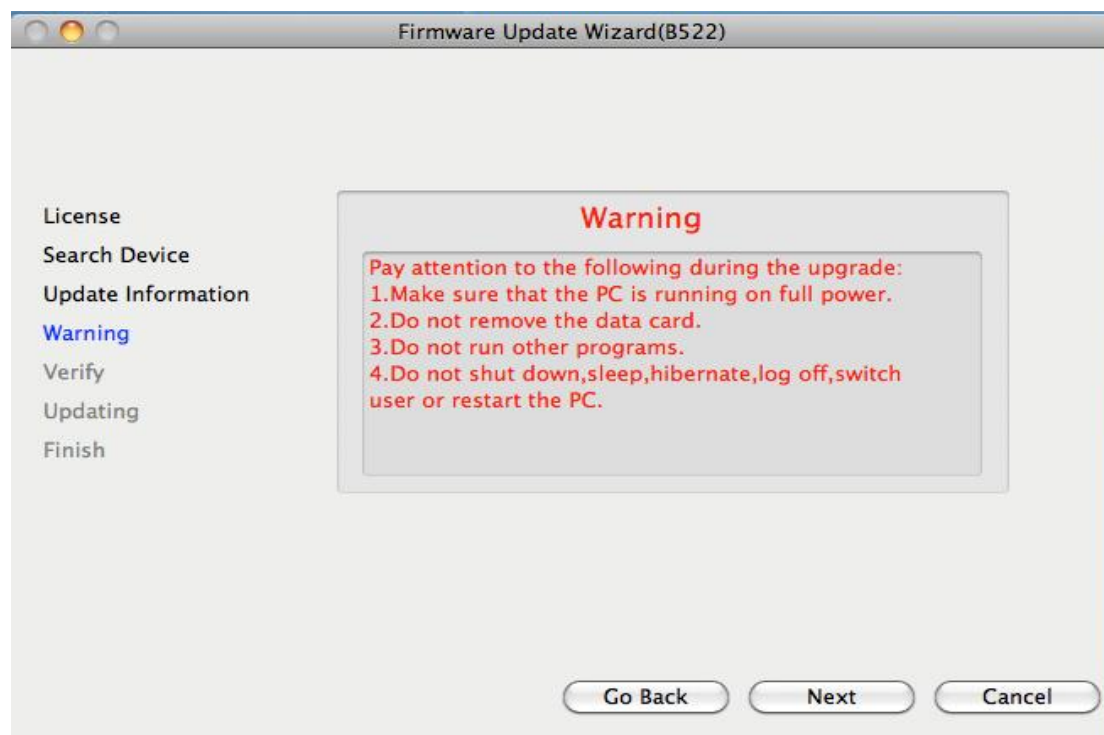
Step 6:
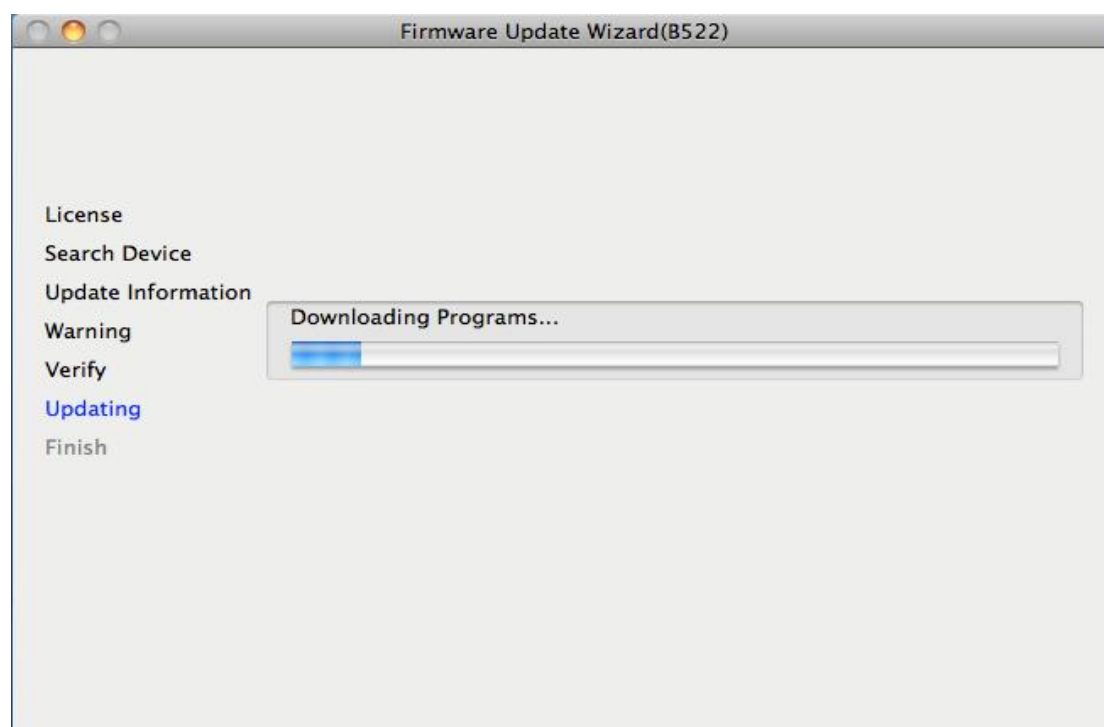Click "Next" when you see this screen.

Step 7:

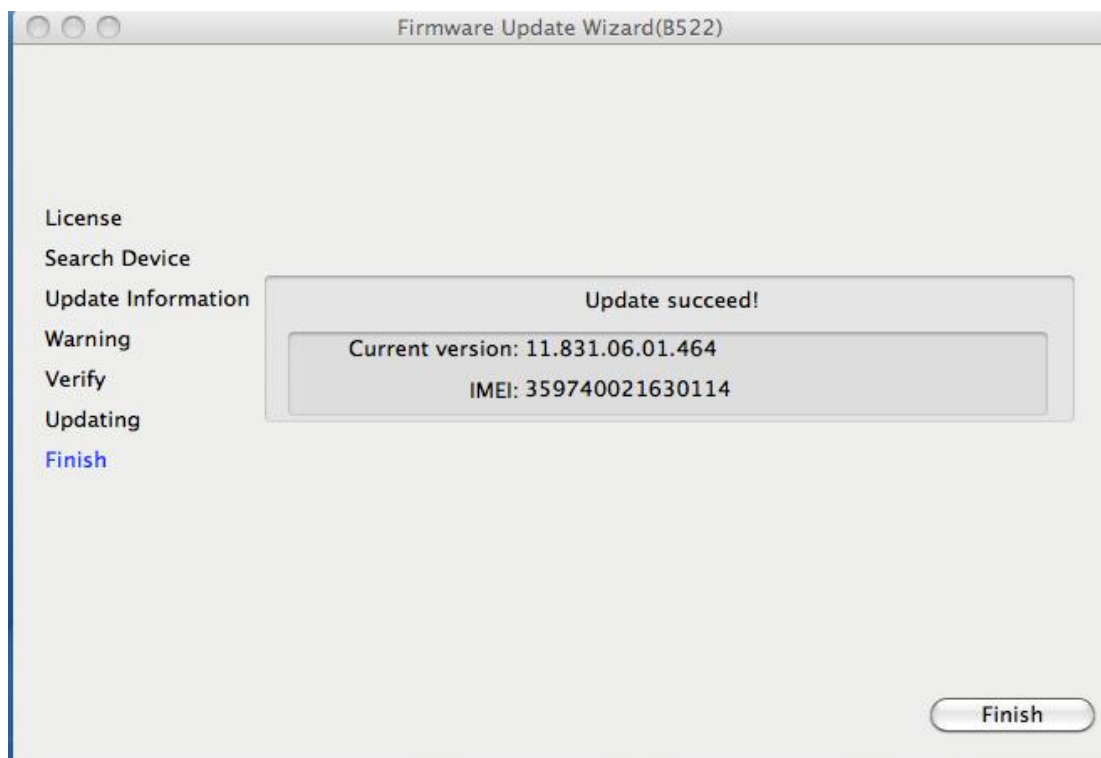**Read the Warning reminder message and click "Next"**

Step 8:

Please wait while the firmware is upgraded. It will take 4 to 5 minutes to complete. Light on the device will flash green. Please don't unplug the modem during this process.

Step 9:

Once the upgrade is completed, click "Finish" and remove the E182E Mobile Internet Key from the PC.

Step 10:

Re-insert the E182E Mobile Internet Key into your PC, make sure the driver is installed and the E182E Mobile Internet Key is fully recognized. If it is not, you will need to double click on the Mobile Partner -> Mobile Partner.app to install Connection Manager and the device drivers.
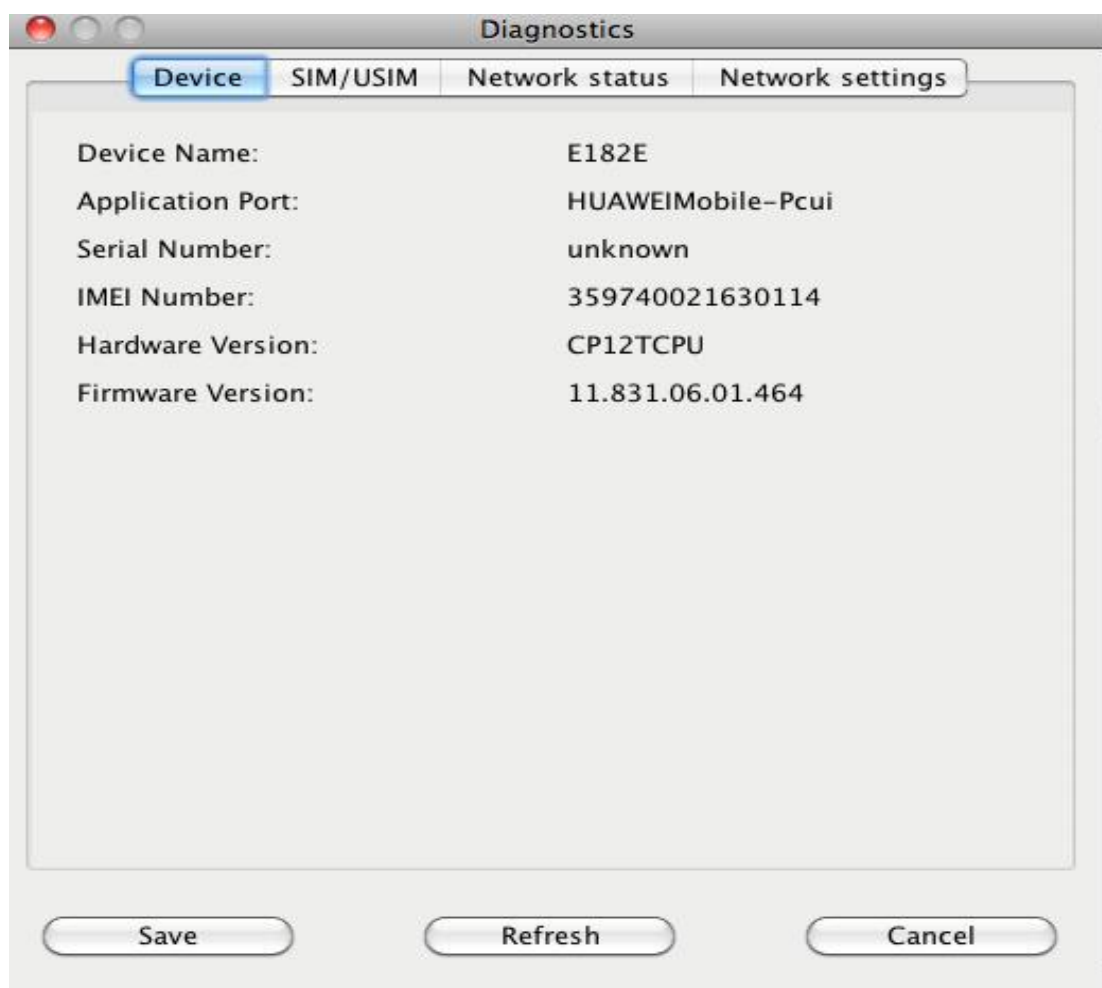
Step 11:

Launch the Mobile Internet Key Connection Manager (if it does not automatically open)

Step 12:

Click on Tools -> Diagnostics

Step 13:

Verify that the Firmware version is 11.831.06.01.464 under the Device tab

Step 14:

If the Firmware version is 11.831.06.01.464, then you have successfully upgraded the E182E Mobile Internet Key with the new firmware.

If the Firmware version is not 11.831.06.01.464, then repeat the process starting at Step 2 above.